Troubleshooting Your FalconNet Wireless Connection
Android Directions

Note: Because of the many versions of the Android operating system, the exact steps may vary slightly depending on your device.

If you are having trouble establishing a wireless connection, try to *forget* the network, turn Wi-Fi off/on, and reconnect as described below:

1. From the Apps screen, tap **Settings**.
2. Tap **Networks**.
3. Tap the **Wi-Fi** icon.
4. Tap **FalconNet**.
5. Tap **Forget.**
6. Tap the **On** button next to *W-Fi* to turn off Wi-Fi.
7. Tap the **Off** button next to *Wif-Fi* to turn on Wi-Fi.
8. Tap the **FalconNet** network. Then perform the following:
    a. Verify that *EAP method* is set to **PEAP**.
    b. Set *Phase 2 authentication* to **MSCHAPV2**.
    c. For Android 7.0 and above, set *CA certificate* to **Do not validate**. Otherwise leave this box set to (unspecified).
    d. Scroll down to *Identity* and enter your FalconNet username.
    e. Leave the *Anonymous identity* box blank.
    f. In the Password box, enter your FalconNet password.
    g. Tap **Connect**.

Note: if these instructions don't work and your phone was issued by a business/organization where you work, your phone may be blocked from connecting. In this case, please contact the business/organization technical support staff for advice. Otherwise, please contact the Student Helpdesk at 610-606-4635 for connecting assistance.